### **Comparisons of Job Characteristics**

Focus Occupation: Secretaries and Administrative Assistants, Except Legal, Medical, and

**Executive (43-6014)** 

Associated Occupation: Interviewers, Except Eligibility and Loan (43-4111)

Compare Knowledge
Compare Skills
Compare Abilities
Compare Detailed Work Activities
Compare Tools and Technologies

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

### Knowledge

Similarity of Focus Occupation to Associated Occupation: 9'

Focus Occupation: Secretaries and Administrative Assistants, Except Legal, Medical, and Executive (43-6014) Associated Occupation: Interviewers, Except Eligibility and Loan (43-4111)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Customer and Personal Service	11.3	13.9	15.7	>	Current knowledge level is likely sufficient
Clerical	7.3	11.6	20.7	>>	Current knowledge level is likely more than sufficient
Telecommunications	3.9	5.9	5.1	<	Expanded education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

#### **Skills**

Similarity of Focus Occupation to Associated Occupation:

Focus Occupation: Secretaries and Administrative Assistants, Except Legal, Medical, and Executive (43-6014) Associated Occupation: Interviewers, Except Eligibility and Loan (43-4111)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occup	ation
Active Listening	11.0	13.0	13.6	Current skill level may be suffic	ient
Speaking	10.8	12.0	13.8	> Skill level is likely sufficient	
Service Orientation	7.9	8.5	12.2	Skill level is likely more than su	ifficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

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Focus Occupation: Secretaries and Administrative Assistants, Except Legal, Medical, and Executive (43-6014) Associated Occupation: Interviewers, Except Eligibility and Loan (43-4111)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Oral Comprehension	12.5	13.2	15.0	Current ability level is likely sufficient
Oral Expression	12.4	13.2	14.1	Current ability level may be sufficient
Speech Recognition	9.9	12.8	13.3	Current ability level may be sufficient
Speech Clarity	10.2	12.3	11.2	Current ability level may be sufficient
Near Vision	11.1	10.7	12.5	Current ability level is likely sufficient
Written Comprehension	11.0	10.3	13.1	Current ability level is likely sufficient
Written Expression	9.8	10.0	12.2	Current ability level is likely sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Activities that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 85

Focus Occupation: Secretaries and Administrative Assistants, Except Legal, Medical, and Executive (43-6014) Associated Occupation: Interviewers, Except Eligibility and Loan (43-4111)

Work Activities	Exclusivity of Activity
Assist with business or managerial research	82
Fill out business or government forms	42
Greet customers, guests, visitors, or passengers	63
Maintain appointment calendar	78
Maintain records, reports, or files	5
Maintain telephone logs	74
Schedule meetings or appointments	68
Take messages	68
Type letters or correspondence	78
Use computers to enter, access or retrieve data	3
Use word processing or desktop publishing software	17

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

# **Tools and Technologies that Both Occupations Have in Common**

Similarity of Focus
Occupation to Associated
Occupation: n/a

Focus Occupation: Secretaries and Administrative Assistants, Except Legal, Medical, and Executive (43-6014) Associated Occupation: Interviewers, Except Eligibility and Loan (43-4111)

Tools and Technologies Exclusivity

Tools and technology data is unavailable for one or both occupations.

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.